

Susie Dawson
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RE: Maricel Lawrence

To Whom It May Concern:

I have had the pleasure of knowing and working for Maricel Lawrence for three years. She fulfilled her supervisory role as the Market Area Manager of Instruction of the Indianapolis Berlitz Center in an exemplary manner. Her demanding position encompassed training adult instructors and utilizing observations to support her instructors in their teaching methodologies and strategies. Her approach in suggesting constructive criticism was always delivered in a positive, encouraging and supportive style.

Maricel is remarkably organized, dedicated and conscientious. These attributes were all reflected in her management skills of instructor scheduling and matching the best teacher for each individual international student to best meet student needs.

Maricel exemplifies "the best of the best" in her professional endeavors. She is an outstanding leader whom I greatly admire and respect. Previously, I had been a school teacher for many years before joining Berlitz as an instructor, and Maricel surpassed all other supervisors I have had over a long teaching career.

She is highly qualified to pursue a career in training and developing adult learners and will employ best practices in her interactions with both students and staff. Please contact me if you have any further questions regarding Maricel's professional and personal attributes. I am happy to wholeheartedly and enthusiastically recommend Maricel in any professional capacity she pursues.

Sincerely,

Susie Dawson

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